Maureen Mason Joost Avenue San Francisco CA 94131

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please do NOT deregulate the system that makes it possible for me to get Internet and phone service from my wonderful local ISP!

I waited for years to have an alternative to ATT and Comcast broadband: in my community they are the two Big Broadband Players and are known for relentless price increases, poor customer service. and pressure to bundle services that we don't need.

I heard on the news that Sonic.net in Santa Rosa had plans to build out a service in my city and when they finally came to my neighborhood, I signed up BEFORE the network was installed. In 2018 for the first time in memory I finally:

- -have the fastest internet I've ever had at an affordable price, plus nationwide phone service
- -don't have to sign up for services I don't want
- -get personal and excellent customer support
- -can support a valued local business (and one that survived the N. Calif fires in 2017)

Please do not remove the incentives for business like Sonic to take a chance and build out networks we need, and for customers like us to get the services we want from business we respect.

Maureen Mason